MedicineInsight

For the benefit of all Australians

Improving patient health outcomes

This practice participates in the MedicineInsight program

MedicineInsight is a national health information program run by NPS MedicineWise and funded by the Australian Government Department of Health. The program collects information from the medical records held in this practice. This information is collected in such a way that you cannot be identified and is used to help your doctors provide the best and safest possible patient care.

What information does MedicineInsight collect?

MedicineInsight collects information from your medical record about your medical history, health care and lifestyle. Information that identifies you such as your name, date of birth and address **is not collected**. The only type of information we collect is de-identified which means that you cannot be identified.

We take stringent steps to ensure that your privacy and security are protected.

How does MedicineInsight use the information?

We use the de-identified information to improve the quality of health care provided to patients, for medical and health-related research and to inform health policy. We analyse and report on the usage and safety of medicines (eg medicine side effects), and other topics such as acute conditions (eg cold and flu) and chronic conditions (eg diabetes, asthma), including sensitive and notifiable conditions (eg hepatitis C and HIV).

Sometimes these activities are conducted with, and funded by, third parties such as government departments, regulatory authorities, universities, medical charities, pharmaceutical companies or insurance companies.

Sometimes these third parties may wish to link together de-identified information about you from different data sources (eg hospital records, education records) to help researchers better understand people's health journey and patient experience which can lead to improvements in treatment and patient care.

All studies using linked data must have ethical approval and researchers are only provided with de-identified information.

As part of the MedicineInsight program, our team may undertake audit, training, evaluation or quality improvement activities to ensure the de-identified data we collect is accurate.

How does this practice use the information?

This practice uses the information from MedicineInsight to improve the quality of health care provided to you, and for health research. The information collected from this practice and is also combined with data from other practices and included in NPS MedicineWise educational programs.

Who can tell me more about MedicineInsight?

For more information, ask reception for a MedicineInsight patient information sheet.

This will tell you more about the program, how information is used and how your privacy and security are protected. You can also call NPS MedicineWise on the number below.

How do I opt out?

If you do not want the information in your medical record to be included in MedicineInsight, you can choose to opt out of the program at any time. Opt-out forms are available at reception. Choosing not to take part in MedicineInsight will not affect the medical care that you receive in any way.

If you would like further information about MedicineInsight:

Call: 1300 721 726

Visit: https://www.nps.org.au/medicine-insight

